

# Assurant's Certified Pre-Owned Device Grading Guide

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High-quality devices backed by  
a high-quality guarantee



ASSURANT®

**We're so confident in our grading quality that we offer a **six-month functional warranty** with all our certified pre-owned (CPO) devices.**

The **No. 1** concern that stops consumers from buying used devices is fear that the device won't work as expected. A recent Assurant study found that consumers are up to 60% more likely to purchase a used device if: (1) there were an extended warranty option and (2) their phones were certified after passing a rigorous quality inspection. That's where Assurant comes in.

Assurant is the industry leader in certified pre-owned device supply. Our unique capabilities make us a trusted partner to many of the world's largest mobile brands.

- Warranty and dependability of a Fortune 500 business
- Unmatched access to global device supply
- Proven, high-quality repair capability
- Cutting-edge automation for grading, testing, and sorting
- OEM partnerships with access to tools and parts

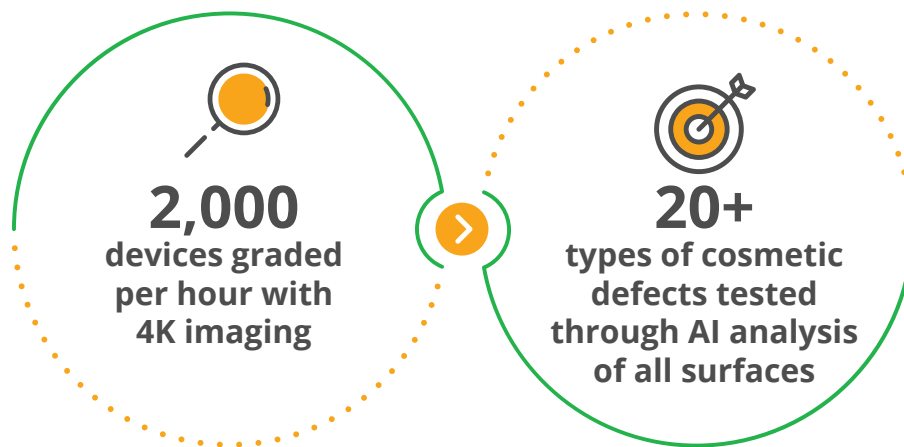
Our teams and technology work together to ensure every device is meticulously graded, tested, cleaned, repaired, and packaged. This grading guide will help you select the cosmetic and functional devices that suit your unique needs.



# How to Choose the CPO Devices That Are Right for You

Assurant CPO devices are available in two grades, tailored to meet unique consumer needs. Both grades include Assurant's six-month warranty so buyers can purchase devices with confidence that each device will meet our rigorous standard.

Device Grades	Cosmetic Standard	Battery Health	Functional
<b>CPO 2</b>	Good cosmetic condition with minor cosmetic wear such as light scratches or other blemishes. No aftermarket parts used.	80%+	<ul style="list-style-type: none"><li>• Comprehensive testing to ensure device is fully functional</li><li>• 6-month functional warranty</li><li>• Data cleaned and data wiped</li></ul>
<b>CPO 3</b>	Average cosmetic condition with defects across all surfaces, including pin dots and scuffs; no lifting screen or foreign material under screen or camera. Aftermarket parts may be used.	75%+	<ul style="list-style-type: none"><li>• Comprehensive testing to ensure device is fully functional</li><li>• 6-month functional warranty</li><li>• Data cleaned and data wiped</li></ul>



# Here's What Devices in Each Grade Could Look Like

## Phone Grades

CPO 2



CPO 3



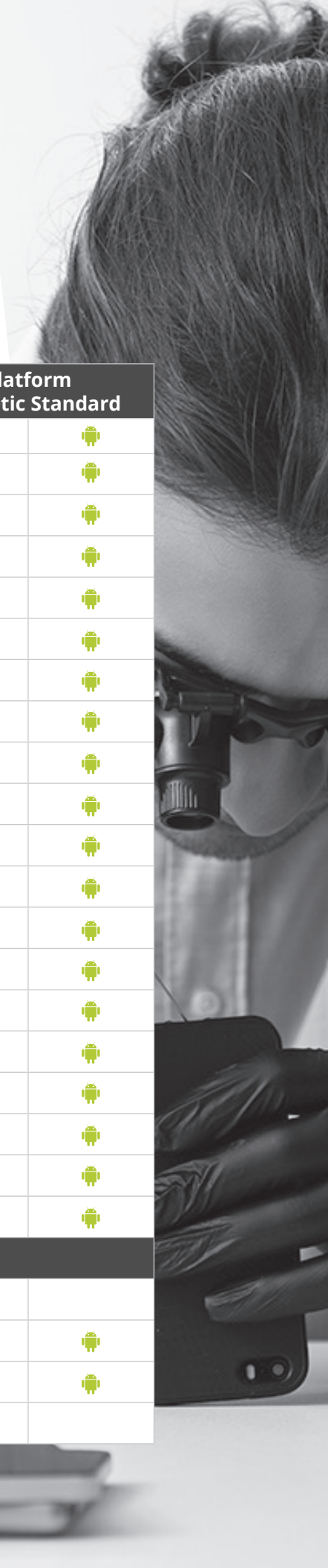


# Functional Grading

Assurant leverages industry-leading automation to perform comprehensive parametric functional testing across a wide variety of Android and iOS devices. More than 50 functional tests are performed before a final grade is assigned, including testing to ensure the phone's battery life extends to at least 75%.

Tests	Platform Cosmetic Standard	
	Apple	Android
Permissions	Apple	Android
Wireless Charger	Apple	Android
Dead Pixels	Apple	Android
Burn-In/Bruising	Apple	Android
Touch Screen	Apple	Android
Earpiece	Apple	Android
Speakers	Apple	Android
Headsets	Apple	Android
Headset Button	Apple	Android
Headset Record	Apple	Android
Headset Remove	Apple	Android
Power Button		Android
Volume Button	Apple	Android
Mute Switch	Apple	
Screen Capture	Apple	
Touch ID	Apple	
Face ID	Apple	Android
Bixby Key	Apple	
Fingerprint	Apple	
Microphone Manual	Apple	Android
Motion Sensor	Apple	Android
Proximity Sensor	Apple	Android
NFC Scanner	Apple	Android
Vibrate	Apple	Android
S Pen Remove		Android

Tests	Platform Cosmetic Standard	
	Apple	Android
S Pen Button		Android
S Pen Paint		Android
S Pen Insert		Android
SS-MegaCam Test		Android
SIM Card Present	Apple	Android
SD Card Present		Android
SIM Card Remove		Android
SIM Card Absent	Apple	Android
SD Card Absent		Android
Back Camera	Apple	Android
Front Camera	Apple	Android
Battery Info	Apple	Android
Battery Charge	Apple	Android
GPS	Apple	Android
Compass	Apple	Android
Barometer	Apple	Android
Light Sensor	Apple	Android
Backlight	Apple	Android
Wi-Fi	Apple	Android
Bluetooth	Apple	Android
<b>Device Internal Reading</b>		
Battery Health	Apple	
MDM Lock	Apple	Android
Rooted Device	Apple	Android
OEM Part Validation	Apple	





**Assurant is committed to an industry-leading grading process that leverages automation and human expertise to deliver you certified pre-owned devices backed by six-month warranties.**

